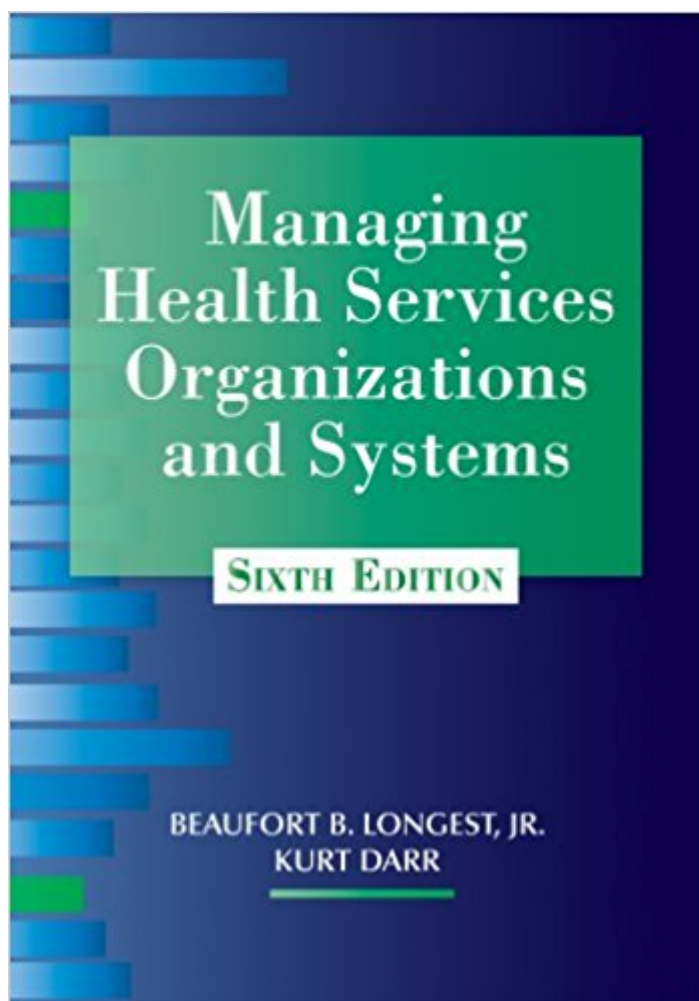


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# Managing Health Services Organizations And Systems, Sixth Edition



## Synopsis

Trusted for more than 35 years, *Managing Health Services Organizations and Systems* covers the fundamental frameworks for managing the organization and delivery of health services while emphasizing continuous quality improvement. Explored in this text are the essential knowledge and skills required for success in areas including managerial problem solving, resource allocation and utilization, effective communication, organizational culture, human resources, facilitation of change, and ethical and legal responsibilities. While maintaining the tradition of excellence set forth in previous editions, the sixth edition also keeps pace with the changing healthcare landscape in the United States and the demands placed on its healthcare leaders. Instructive to students preparing for careers in health services management and as a permanent reference and resource for practicing health services executives, this text is the most definitive and informative health services management resource available.

New to the sixth edition:

- Updated content in every chapter
- 30 additional engaging case studies
- New sections on project management, emergency preparedness, patient and staff safety, infection control, employee stress, hazardous materials, “sharps” injuries, and workplace violence
- Fully updated glossary of abbreviations
- Downloadable instructor support materials for every chapter! Free with adoption of the text, these downloadable supplemental instructor materials are an essential classroom tool, and include for every chapter:
  - PowerPoint presentations
  - Learning objectives
  - Instructor manual
  - Figures and tables

“This book provides the main essentials for every healthcare manager to succeed. . . . Simple and straightforward for both the learner and the instructor!”

• Dr. Susan Ray, RN, MBA/MHCM, DHA

## Book Information

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## Customer Reviews

Fantastic resource for those managing or learning to manage healthcare systems. This text comprehensively covers all aspects of healthcare management. I will admit the abbreviations are over used for a graduate level survey course text, but that is my only complaint. I feel confident I will use this text for many years to come.

This book is painful to read and an information overload. Although all relevant, be prepared to expand your knowledge. With 6ish pages of acronyms in the index be prepared to know and recognize these codes throughout the text. In regards to the book, it is difficult to keep pages open being that it is a hardcover. I am worried the binding will loosen eventually over time.

This book redefines the term "comprehensive". It is thick, dense, and full of a lot of great information on health service organizations and health systems. Probably not the best choice for an introductory 500-level course, but good as a reference nonetheless.

very boring textbook but does the job when getting assignments done

I purchased the kindle version due to pricing. I am utilizing the book for my graduate class.

Only got it because it was mandatory for my class. Didn't learn much

Excellent book! Very detailed. It arrived fast and was in great condition for the class.

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